

Healthcare and Wellness Membership Programme

VIGNE believes that wealth is health, and the birth of VIGNE Membership Programme is specially tailored to connect you and your loved ones to premier medical and specialist healthcare services at preferential rates.

This programme is uniquely the first of its kind in Singapore, bringing preferential consult rates as low as \$10 to you.

VIGNE is in partnership with various healthcare services providers, like FHG (Fullerton Healthcare, Clinics, etc.) to bring the benefits to you.

FAQ & useful information

01 Health and Wellness : Preferential Consult Rates (Fullerton Panel of clinics)

- Welcome credits can be used for consult and medicine cost only at GP clinics.
- In event medical bills exceeds the credits, payment will be made directly to clinic.
- The value is a combined limit per year for main and additional members.
- Unused credits will not be carried over to next renewal.
- There are no preferential rates for medicine, normal clinic rates apply.
- Change and/or addition of members are allowed.
- At least 3 weeks is needed for account to be set up after the clearance of cheque.
- Loyalty discount is 5% of “new” membership purchase price.
- Renewal must be done 2 months before expiry to enjoy the 5% loyalty bonus.
- Physical card will be additional charge of S\$10 per card.
- Appointments with GP dental clinics are to be made directly with clinics.
- GP Services (Fullerton Healthcare – SP Panel) Consultation Rates

❖ 08.30 hrs to 23.59 hrs	\$10*
❖ 00.00 hrs – 08.29 hrs (surcharge applies for 24/7 clinics)	\$35*
- *Excludes medication, procedures, and other investigations.
- Traditional Chinese Medication (TCM) Consultation Rates

❖ TCM (Eu Yan Sang)	\$10*
---------------------	-------
- *Excludes medication, procedures, and other investigations.
- *Excludes Paragon and Camden Outlets
- Dental Services Consultation Rates

❖ Examination (Initial – no more than one in every six consecutive months)	\$15*
--	-------
- *Schedule of rates refer to membership packages.

Q: Are the medication charged at the usual rates when using this membership benefit?

A: Yes, it is charged at the usual clinic rates

02 Premier Health Screening

Q: Is the health screening transferable?

A: Yes, it is transferrable to anyone and valid for 1 year.

Q: Will there be a free health screening for every renewal?

A: Yes, there will be a new free health screening valid for 1 year and transferable to anyone.

Q: Where can the health screenings be done?

A: They can be done at Ngee Ann City, Fullerton Healthcare, above Takashimaya, at Level 26th. All the screenings are done in the afternoon. Booking within a week is usually possible.

Q: Can I do my screening in the morning?

A: Yes, for morning session, there will be a surcharge of 50% of retail price +GST. There will be NO welcome credits for the top up.

Q: How to book a health screening package?

A: Silver, Gold, and Platinum members can ONLY book through email. INFINITE members can book via WhatsApp/ call +65 8818 5500. All bookings have to go through VIGNE.

03 Private Medical Specialist Care Assist

Key Benefits:

Find a specialist service

We will assist you to get a medical opinion with our specialist, simply SMS, WhatsApp us at +65 8666 5505 your conditions.

Claims assist

We will assist you to file your healthcare claims to your insurer, all companies that are based in Singapore. (please note that we are not licensed to give healthcare insurance advice).

Transport Privileges

Complimentary one-way limo upon surgical/ procedure discharge.

Infinite members have complimentary two-ways transport from Home-Clinic and Clinic-Home.

Limo / Self- transport

In event if Limo is not needed, a redemption letter will be issued for future usage.

Q: Must the specialist appointment be referred by a GP?

A: Unnecessary, unless required by your insurance company. It is best to go through VIGNE's direct channel for specialists. However, the specialist must fall under the VIGNE's panel to enjoy the benefits.

Q: Is a referral by GP necessary for every Specialist visit?

A: No.

Q: Can non-member use VIGNE specialist panel?

A: Yes, but preferential rate is only 5% off consult. Members enjoy 10%.

Q: If the client has their own family doctor, must they still use VIGNE membership?

A: Yes. Their regular family doctor may likely be on the panel, and they can enjoy the preferential rates while still visit their familiar and regular doctor.

04 Lifestyle Benefits & Promotions

Members need to flash the Fullerton Healthcare app to merchant to enjoy the benefits.

OTHERS

Q: Can foreigners apply and are the prices the same as Singaporeans and PRs?

A: Yes, they can apply and the prices are the same.

Q: For foreigners, what passes must they possess to purchase this?

A: There are zero restrictions, and even a foreigner on social visit pass can purchase this product.

Q: For clients that have pre-existing conditions, will there be exclusions?

A: There are no exclusions as there is no underwriting. This is not an insurance product.

Q: What are the payment methods?

A: You can pay by cheque to VIGNE Healthcare Pte. Ltd.

VIGNE Healthcare Team

M: +65 8818 5500

O: +65 6509 0030

E: hc@vigne.com.sg

W: www.vigne.com.sg

FB: www.facebook.com/vignehc