

## VIGNE Healthcare Membership Programme

VIGNE believes that wealth is health, and the birth of VIGNE Membership Programme is specially tailored to connect you and your loved ones to premier medical and specialist healthcare services at preferential rates.

### FAQ & useful information

#### 01 Health & Wellness

**Q: Is the health screening transferable?**

A: Yes, it is transferrable to anyone and valid for 1 year.

**Q: Will there be a free health screening for every renewal?**

A: Yes, there will be a new free health screening valid for 1 year and transferable to anyone.

**Q: Where can the health screenings be done?**

A: They can be done at Ngee Ann City, Fullerton Healthcare, above Takashimaya, at Level 26th. All the screenings are done in the afternoon. Booking within a week is usually possible.

**Q: Can I do my screening in the morning?**

A: Yes, for morning session, there will be a surcharge of 50% of retail price +GST. There will be NO welcome credits for the top up.

**Q: How to book a health screening package?**

A: All bookings have to go through VIGNE, simply SMS, WhatsApp us your medical condition at +65 8666 5505.

#### 02 Private Medical Specialist

**Key Benefits:**

**Find a specialist service**

We will assist you to get a medical opinion with our specialist, simply SMS, WhatsApp us your medical condition at +65 8666 5505.

**Claims assist**

We will assist you to file your healthcare claims to your insurers, who are based in Singapore. (please note that we are not licensed to give healthcare insurance advice).

**Transport Privileges**

Enjoy one-way limo upon surgical/ procedure discharge. Infinite members have complimentary two-ways transport from Home-Clinic and Clinic-Home.

**Limo / Self- transport**

In the event if transport privilege is not utilised, a transport redemption letter will be issued.

**VIGNE HEALTHCARE**

*Connecting You to Premier Healthcare Services*

8 Eu Tong Sen Street #14-94 Singapore 059818

**Q: Must the specialist appointment be referred by a GP?**

A: No, unless required by your insurance company. It is best to go through VIGNE's direct channel for specialists. However, the specialist must fall under the VIGNE's panel to enjoy the benefits.

**Q: Is a referral by GP necessary for every Specialist visit?**

A: No.

**Q: Can non-member use VIGNE specialist panel?**

A: Yes, but clinic walk-in rate applies.

**Q: If the client has their own family doctor, must they still use VIGNE membership?**

A: Yes. Their regular family doctor may likely be on the panel, and they can enjoy the preferential rates while still visiting their family.

## **OTHERS**

**Q: Can foreigners apply and are the prices the same as Singaporeans and PRs?**

A: Yes, they can apply and the prices are the same.

**Q: For foreigners, what passes must they possess to purchase this?**

A: There are zero restrictions, and even a foreigner on social visit pass can purchase this product.

**Q: For clients that have pre-existing conditions, will there be exclusions?**

A: There are no exclusions as there is no underwriting. This is not an insurance product.

**Q: What are the payment methods?**

A: You can pay by cheque to VIGNE Healthcare Pte. Ltd.

## **VIGNE Healthcare Team**

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